

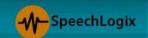


Call Accounting & Costing Solution



Web based • Optimize costs • Increase productivity • Track efficiency
 •Allocate costs to various cost centers • Customizable tariffs
 •Improve customer service • Identify fraudulent use

SpeechBill is a web based call accounting & costing solution which enables costing, budgeting and tracking of all communication costs. As a management tool, SpeechBill can generate reports on telecom usage by allocating costs to departments, cost & profits centers and even customers. Analysis of productivity, call traffic and costs can be accessed by reports or graphical representations or dashboards, even remotely, based on call detail records (CDR).



# **Key features**

- Powerful web based Responsive Graphical User Interface & reporting engine
- · Compatible with all leading PBX systems
- Interactive dynamic dashboard
- Multi user access rights





- · Multi tariff billing
- Detailed incoming, outgoing, call analysis
- Centralized monitoring of remote site or branch offices
- Historical reporting
- · Task scheduler, automated reports and archiving
- Easy installation and on-call remote support

### **Benefits**

- Log incoming, outgoing, missed and internal calls
- Support account code for restricted phone
- User defined call tariffs
- Supports per minute/second call charge calculation
- ♣ User defined trunks, service providers, extensions
- Organization hierarchy based call grouping supported
- User-access privileges based on organization hierarchy
- Report generator (Multilevel report filtering, report as per extension, department, duration, employee)
- Graphical calls distribution analysis report
- Reports builder for personalized reports
- Automatic reports distribution by email
- \* Export reports to PDF, MS Excel, Power-point, TIFF, web archive, MSword document
- Backup and restore utility, software event log

# Digital/Analog Ext Network Switch SMDR to COM Connectivity CDR Through LAN IP Phone 1 SpeechBill Server Web User 1 Web User 2

# **System**

## Supports:

- PABX with IP (Ethernet) or RS232 port
- · Standard PC with:
  - Intel dual core processor /4 GB RAM /150 GB HDD
  - Windows operating system XP/Pro, 7 Pro, server 2003, server 2008, server 2012
  - 1 Free USB / COM port
  - Standard network cable (Patch cord)

### Compatible:

- PABX via network or serial port
- All major browsers like Internet Explorer, Google Chrome, Mozilla Firefox
- Integrated MySQL database engine to help optimal performance



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